



P&G Caregivers Offer FAQ

Q: I see in the email I received there were 500 winners. How do I know if I'm one of the 500 winners?

A: If you were one of the 500 winners you would have already been notified and received your prize.

Q: How can I redeem my coupon for a free product?

A: Your coupon for a free product will arrive at the mailing address you supplied at the time you registered for the "Caring for Caregivers" offer. Please allow up to 4 weeks for your coupon to arrive.

Q: Does the coupon have an expiration date?

A: Yes, the coupon expires December 31, 2023.

Q: Is the coupon for any P&G product? How many coupons can I receive and what is the value of the coupon? Is it a money-saving coupon or a coupon for a free product?

A: You will have the opportunity to select ONE free product coupon for Always Discreet up to \$14, Metamucil up to \$17, or ZzzQuil up to \$12. All coupons exclude travel/trial size.

Q: Will my personal information be secure when I request the coupon?

A: Yes, your information is secure. Please see P&G's Privacy Policy <https://privacypolicy.pg.com/en/> to see how your information is managed.

Q: My mailing address has changed. How can I provide my updated mailing address so I can receive the coupon?

A: Please email your updated mailing address to: newaddress@pgcaregiverpromo.com along with your coupon selection.

Q: The offer says it has expired, but I didn't have a chance to reply in time. Can I still claim my free product?

A: No, unfortunately the offer ended on November 6th at 9:00am ET.

Q: I have another question or concern not addressed by this FAQ. Who can I contact?

A: For additional questions or concerns you may contact <https://consumersupport.pg.com/scf/s/wcp>.